

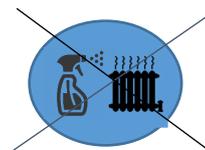
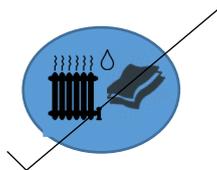
Product Aftercare Guide

A bit of information about your towel radiator:

- All of our wet system chrome and painted radiators are tested according to the EN442 European regulatory standards; and our electric radiators are tested according to EN60335-2-43
- The maximum operating temperature is generally at 110°C, certain models however may have a slightly reduced temperature range
- All of our towel radiators are degreased and then coated in a powder coating. All of our chrome towel rails are then polished and bathed in successive layers of chrome to achieve the high quality look and finish that you see once opened
- The guarantee on our Pisa wet system radiators is 10 years, and 2 years on our electric radiators

How do I keep my radiator clean?

- To keep your radiator dust free and clean, please use a soft cloth with warm water
- Avoid using abrasive cloths that could potentially scratch the surface or damage the painted finish
- DO NOT use any harsh or abrasive chemicals that you might normally use to clean your bathroom or kitchen as they could be corrosive
- If the radiator has been cleaned with harsh chemicals and this leads to areas of corrosion this will invalidate your product warranty as we have advised against doing so



Why do I need to bleed my radiator?

You should check your radiators on a regular basis (at least once a year) to see if they need bleeding. If a radiator has an air lock in the system this can prevent the radiator working properly. Please follow our **'How to Bleed a Radiator Guide.'**

Our guarantee is valid providing the correct installation of our product has taken place and it has been fitted by a qualified installer. Any damage to a radiator that is caused by the following factors invalidates the guarantee:

- Poor storage prior to installation
- Incorrect installation/not following installation instructions correctly
- The usage of harsh chemicals or abrasive cloths
- Radiators placed in incorrect environments i.e. shower cubicles, public toilets, swimming pools